

## **LSLBC Facebook Comment Moderation Policy**

The Louisiana State Licensing Board for Contractors uses this page to provide official information concerning contractor licensing, consumer protection, enforcement, and Board activities. Comment threads are limited to discussion reasonably related to the subject of the post.

LSLBC will not hide or remove a comment merely because it criticizes or disagrees with LSLBC, its decisions, or its personnel.

LSLBC may hide or remove from public view comments that:

- Are unrelated to the subject of the post;
- Contain true threats, unlawful incitement, or obscene material;
- Disclose private personal information, including home addresses, personal contact information, family information, financial or medical information, or real-time locations or schedules;
- Target the private lives or families of LSLBC personnel rather than their official actions or agency business;
- Contain spam, commercial solicitations, malware, impersonation, substantially repetitive content, or disruptive flooding;
- Violate copyright or other applicable law; or
- Disclose information prohibited from public release by law or court order.

Comments concerning an LSLBC employee's official actions or job performance will not be removed merely because they are critical, unfavorable, or offensive. LSLBC may remove from public view comments that disclose private personal information, contain true threats, target an employee's family or private life in a manner unrelated to agency business, or constitute repeated off-topic harassment, flooding, impersonation, or other conduct prohibited by this policy. Threats and safety concerns may be referred to law enforcement.

Users who seriously or repeatedly violate this policy may be restricted or blocked. Immediate action may be taken when a comment presents a threat, safety concern, disclosure of private information, malware, or similar risk.

Comments do not constitute formal complaints, pleadings, service, legal notices, or public-records requests. However, comments and related moderation records may be

preserved, reviewed, or referred to appropriate authorities. Official matters must be submitted through the appropriate process listed at **lslbc.gov**.

All page activity and moderation actions—including edited, hidden, or removed content—are automatically captured and preserved through LSLBC’s social-media archiving system for records-retention and public-records purposes.

This policy will be applied consistently and without regard to viewpoint.